

Access Billing

ILEC's / CLEC's
Meet Point Billing
Switched Access
Special Access
Other Billing Agreement

**Cost Consulting** 

Separations Allocations Accounting Depreciation Special Studies Management Consulting

Regulatory Issues
Earnings Analysis
Tax Planning
Other Customized Services

October 11, 2013

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

Re:

WC Docket Nos. 10-90 and 11-42 2013 FCC Form 481 Annual Report

Study Area Code: 140068

Dear Ms. Dortch:

On behalf of Topsham Telephone Company, ACM, Inc., as the company's authorized representative, files the enclosed FCC Form 481 Carrier Annual Reporting Data Collection Form, as required by 47 C.F.R. § 54.313 and 54.422.

The FCC Form 481 has been submitted to USAC via its e-file system and copies of that submission are being provided to the FCC and state commission.

Please contact me at (518) 374-2552 if you have any questions regarding this filing.

Sincerely,

Jerry Legg

Senior Consultant

ACM, Inc.

jerryl@acm-costconsulting.com

FCC Form 4 Data Collec	181 - Carrier Annual Reporting			FCC Form 48 OMB 3060-098 OMB 3060-081
<010> Stu	dy Area Code		Avg. Burden Estimate per Res	spondent: 20 Hour
	dy Area Name	140068		
	gram Year	TOPSHAM TELEPHONE COMPANY		
	tact Name: Person USAC should con	2014		
with	n questions about this data	ct Jerry Legg		
<035> Con	tact Telephone Number: nber of the person identified in data I	e <030> 518-374-2552		
<039> Cont Ema	act Email: il of the person identified in data line	jerryl@acm-costconsulting.com		
ANNUAL REP	PORTING FOR ALL CARRIERS			54.422 Ompletion
	ce Quality Improvement Reporting	(complete attached worksheet)	(check box when c	Required  omplete)
<200> Outag <210>	ge Reporting (voice)  X < chec	(complete attached worksheet)	Х	Х
<310>	filled Service Requests (voice)  Detail on Attempts (voice) filled Service Requests (broadband)  Detail on Attempts (broadband)	(attach descriptive document)	X	
<420>	er of Complaints per 1,000 customers Fixed Mobile er of Complaints per 1,000 customers Fixed Mobile	voice)	Х	X
	Quality Standards & Consumer Prote	cion Rules Compliance (check to indicate certification) (attached descriptive document)	X	Х
610>	nality in Emergency Situations	(check to indicate certification)	X	X
700> Compar	ny Price Offerings (voice)	(attached descriptive document)	X	X
710> Compar	ny Price Offerings (broadband)	(complete attached worksheet) (complete attached worksheet)		
900> Operation   100   1	ng Companies and Affiliates and Offerings (Y/N)? N	(complete attached worksheet)	X	
000> Voice Se	ervices Rate Comparability	(if yes, complete attached worksheet)	^	X
010>		(check to indicate certification)		
100> Terrestri	ial Backhaul (Y/N)?	(attach descriptive document)		
110> 200> Terms ar	nd Condition for Lifeline Customers	(if not, check to indicate certification) (complete attached worksheet)		
Terms at	d Condition for Lifeline Customers	(complete attached worksheet)		X
Price Cap	Carriers, Proceed to Price Cap Addi Rate-of-Return Carriers affiliated with	onal Documentation Worksheet		
	a a a a a a a a a a a a a a a a a a a			
05>		(check to indicate certification) (complete attached worksheet)	The state of the s	
Rate of R	eturn Carriers, Proceed to <u>ROR Addi</u>	and Decument of the second second worksneet)		
	NON AUDI			
05>		(check to indicate certification)	X	The state of the s

	ollection Form			FCC Form 481  OMB Control No. 3060-0986  OMB Control No. 3060-0815  July 2013
<010>	- sady , med code			
<015>	- tady ruca waine		140068	
<020>	. ograni real		TOPSHAM TELEPHONE COMPANY	
<030>	obstact Name - Person USAC should contact regarding this data		2014	
<035>	Contact Telephone Number - Number of person identified in data line 1920		Jerry Legg	
<039>	Contact Email Address - Email Address of person identified in data line <030>		518-374-2552	
			jerryl@acm-costconsulting.com	
<110>	If your answer to Line <110> is yes, do you have an existing \$5.4.200( ) "	N	(yes / no )	
<111>	year plan" filed with the FCC?		(yes / no )	
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.			
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which receives only frozen support, your progress report is only required to address voice telephony service			
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.		Name of Attached Document (.pdf)	
113>	Maps detailing progress towards meeting plan targets	r		
114>	Report how much universal service (USF) support was received			
1137	How (USF) was used to improve service quality			
116>	How (USF)was used to improve service coverage	-		*
11/>	How (USF) was used to improve service, capacity	-		
118>	Provide an explanation of network improvement targets not met in the prior calendar year.	-		

(200)	Service	Outag	e Re	porti	ng (V	foice)
Data	Collectio	on For	m			

FCC Form 481

OMB Control No. 3060-0986

OMB Control No. 3060-0819

			July 2012
_<010>	Study Area Code		July 2013
<015>	Study Area Name	140068	
<020>	Program Year	TOPSHAM TELEPHONE COMPANY	
<030>	Contact Name - Person USAC should contact regarding this data	2014	
<035>	Contact Telephone Number - Number of person identified in data line <030>	Jerry Legg	
<039>	Contact Email Address - Email Address of person identified in data line <030>	518-374-2552	
	vices ess of person identified in data line <030>	jerryl@acm-costconsulting.com	
<220>	(a) (h1) (h2)		

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>					
NORS						100	<d></d>	<e></e>	<f></f>		
	Outage Start Date	Outage Start Time	Outage End Date		Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple	<g> Service Outage Resolution</g>	<h>&gt;</h>
											- Toolari

ata Collection Form		FCC Form 481  OMB Control No. 3060-0986  OMB Control No. 3060-0819  July 2013
<010> Study Area Code	140068	
<015> Study Area Name <020> Program Year	TOPSHAM TELEPHONE CO	MPANY
	2014	NAIL VIAI
Terson osac should contact regarding this data	Jerry Legg	
- Number of person identified in data line <020>	F46.001.	
2039> Contact Email Address - Email Address of person identified in data line <030>	jerryl@acm-costconsulting	7. COM
2810> Reporting Carrier Topsham Telephone Company, Inc.		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
811> Holding Company 812> Operating Company Toucher T. L.		
812> Operating Company Topsham Telephone Company, Inc.		
813> <a1></a1>		
Affiliates	<a2></a2>	<a3></a3>
Topsham Communications LLC	SAC	Doing Business As Company or Brand Designation
		Topsham Communications LLC

	ollection Form		FCC Form 481  OMB Control No. 3060-0986  OMB Control No. 3060-0819  July 2013
<010	The Code	140068	
<015	The Halle		
<020>	- V-Brain real	TOPSHAM TELEPHONE COMPANY 2014	
<030>	Telson USAC Should contact regarding this date		
<035>	Contact Telephone Number - Number of person identified in data is	Jerry Legg	
<039>	Contact Email Address - Email Address of person identified in data line <030>	518-374-2552	
<910>		jerryl@acm-costconsulting.com	
<920>	Tribal Government Engagement Obligation		
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Name of Attached Document (.pdf)	
921> 922> 923> 924> 925> 926> 927> 928>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;  Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules Compliance with Environmental Review processes Compliance with Cultural Preservation review processes Compliance with Tribal Business and Licensing requirements.		

	o Terrestrial Backhaul Reporting ection Form			FCC Form 481 OMB Control No. 3060-0986 OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		140068	
<015>	Study Area Name		TOPSHAM TELEPHONE COMPANY	
<020>	Program Year		2014	
<030>	Contact Name - Person USAC should contact regarding this data		Jerry Legg	1
<035>	Contact Telephone Number - Number of person identified in data	line <030>	518-374-2552	
<039>	Contact Email Address - Email Address of person identified in data	line <030>	jerryl@acm-costconsulting.com	
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)			
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)			

Lifeline	Ferms and Condition for Lifeline Customers			FCC Form 481 OMB Control No. 3060-0986
Data Co	llection Form			OMB Control No. 3060-0819 July 2013
<010> <015> <020> <030> <035> <035>	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data Contact Email Address - Email Address of person identified in data	line <030>	140068 TOPSHAM TELEPHONE COMPANY 2014 Jerry Legg 518-374-2552 jerryl@acm-costconsulting.com	
<1210> <1220>	Terms & Conditions of Voice Telephony Lifeline Plans  Link to Public Website	Name of attached do		
<1221>	Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:  Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,			
<1222>	Details on the number of minutes provided as part of the plan,			
<1223>	Additional charges for toll calls, and rates for each such plan.			

THE RESIDENCE OF THE PARTY OF T	rice Cap Carrier Additional Documentation lection Form		
			FCC Form 481
	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		OMB Control No. 3060-0986
			OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code		
	Study Area Name	140068	
<020>	riogram real	TOPSHAM TELEPHONE COMPANY	
<030>	Contact Name - Person USAC should contact regarding this data	2014	
	contact relephone Number - Number of person identification	Jerry Legg	
<039>	Contact Email Address - Email Address of person identified in data line <030>	518-374-2552	
	and mic vosov	jerryl@acm-costconsulting.com	
HECK the	boxes below to note compliance as a recipient of Incremental Connect America PI II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the		
	Il support as set forth in 47 cm 6 an annual Connect America Pi	hase I support, frozen High Cost support. High Cost support.	
	the section in 47 CFR § 54.313(b),(c),(d),(e) the	hase I support, frozen High Cost support, High Cost support to offset a e information reported on this form and in the documents attached b	access charge reductions, and Connect America Phase
		and in the documents attached b	pelow is accurate.
- 1	Incremental Connect America Phase I reporting		
2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
	2-14 (47 CFR 9 34.313(b)(1))		
2011>	3rd Year Certification (47 CER & E4 242/EV2)		
	3rd Year Certification (47 CFR § 54.313(b)(2))		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFD 5 To 2004)		
P 2012>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification		
2012> 2013>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification 2014 Frozen Support Certification		
2012> 2013> 2014>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification		
2012> 2013> 2014>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification 2014 Frozen Support Certification		
<2013> <2014> <2015>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification		
2012> 2013> 2014> 2015>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification		
2012> 2013> 2014> 2015> Pi	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification  rice Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband		
2012> 2013> 2014> 2015> Pi	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification  rice Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband		
2012> 2013> 2014> 2015> Pr	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification  rice Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband		
2012> 2013> 2014> 2015> P(2016>	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)} 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification  rice Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband  onnect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification		
2012> 2013> 2014> 2015> Pi	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)} 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification  rice Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband  connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification		
Pi 22012> 22013> 22014> 22015> Pi 22016> Ca 22017> 22018> 22019>	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)} 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification  rice Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband  ponnect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification		
2012> 2013> 2014> 2015> Pi 2016> Cc 2017> 2018>	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)} 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification  rice Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband  ponnect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, and is a content.		
Pi 22012> 22013> 22014> 22015> Pi 22016> Ca 22017> 22018> 22019>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))  2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification  rice Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))  Certification Support Used to Build Broadband  princet America Phase II Reporting (47 CFR § 54.313(e))  3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to 6 FA 313 (A) (A) (A)	t	
Pi (2012) (2013) (2014) (2015) (2016) (2017) (2018) (2019)	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}  2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification  rice Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}  Certification Support Used to Build Broadband  price Cap Carrier Connect America ICC Support {47 CFR § 54.313(e)}  3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e){3}(ii), as a recipien of CAF Phase II support shall provide the number pages and a recipien of CAF Phase II support shall provide the number pages.		
2012> 2013> 2014> 2015> Pi 2016> Cc 2017> 2018> 2019>	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}  2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification  rice Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}  Certification Support Used to Build Broadband  price Cap Carrier Phase II Reporting {47 CFR § 54.313(e)}  3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipien of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which becap particles.		
Pi (2012) (2013) (2014) (2015) (2016) (2017) (2018) (2019)	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))  2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification  rice Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))  Certification Support Used to Build Broadband  princet America Phase II Reporting (47 CFR § 54.313(e))  3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to 6 FA 313 (A) (A) (A)		

<01				PCC Form 481  OMB Control No. 3060-0986  OMB Control No. 3060-0815  July 2013
<01	5> Study Area Name	140068		
<02	0> Program Year	TOPSHAM TELEPHONE COMPANY		
<030		2014		
<035	Contact Telephone Number - Number of person identified in data line <030>     Contact Email Address - Email Address of several Address - Email Address -	loss, Loss		
<039	Contact Email Address - Email Address of person identified in data line <030>	518-374-2552		
	> porson identified in data line <030>	jerryl@acm-costconsulting.com		
			-	
CHEC	K the boxes below to note compliance on its five year service quality plan (pursu CFR § 54,313(f)(2). I further certify that Progress Report on 5 Year Plan			
	CFR § 54.313(f)(2). I further cartifully	ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensu the information reported on this form and in the documents a	-d	
	Progress Banant	the information reported on this form and in the documents a	tracked below:	eporting requirements set forth in 4
(2010	Progress Report on 5 Year Plan		ctached below is accurate.	and the state of t
(3010				
(3011	, rease check this box to confirm that the attached PDF, on line 2012	Name of Attached Document Listing Required Information		
	contains the required information	a required information		
	recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions.			
	addresses of community anchor institutions to which began providing access to broadband service in the preceding			
	access to broadband service in the preceding calendar year.			
(3012)				
3013)				
3014)		Name of Attached Document Listing Required Information		
/	If yes, does your company file the RUS annual report		VEC IN THE	
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant.		YES (Yes/No) YES (Yes/No)	
	requires: 54.313(f)(2) compliance		(TES/NO)	
3015)	Electronic copy of their annual RUS reports (C			
	Telecommunications Borrowers)			
8016)			X	
	PDF of Balance Sheet, Income Statement and Statement of Cash Flows			
017)	if the response is ves on line 2014 attack		X	
018)	report and all required documentation			
	the response is no on line 3014, is your company audited?	Name of Attached Document Listing Required Information		
	If the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on line 2018, plantage of the response is yes on the response in the response is yes on the response in the response is yes on the response is yes on the response in the response is yes on t		Inc. to	
	confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		(Yes/No)	
)19)	: 34.313(F)(2), contains			
(13)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RIIS Operation Report			
20)	in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Telecommunications			
/	PDF of Balance Sheet, Income Statement and Statement of Cash Flows			
21)	Management letter issued by the			
t	Management letter issued by the independent certified public accountant that performed the company's financial audit.			
	f the response is no on line 3018, please check the boxes below			
C	ontains:			
(2) C	opy of their financial statement which have			
ir	opy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a primat comparable to RUS Operation 0;			
fo	ormat comparable to RUS Operating Report for Tale			
В	orrowers,			
3) U	nderlying information subjected to a review by an independent certified			
pt.	ublic accountant			
1) Ui	nderlying information subjected to an officer certification.			
" PC	OF of Balance Sheet, Income Statement and Statement of Cash Flows			
) At	tach the world is a statement and Statement of Cash Flows		$\vdash$	
, AL	tach the worksheet listing required information	ame of Attached Document Listing Required Information		
	Na Na	me of Attached Danier		

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986
	OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	140068	
<015>	Study Area Name	TOPSHAM TELEPHONE COMPANY	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Jerry Legg	
<035>	Contact Telephone Number - Number of person identified in data line <030>	518-374-2552	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jerryl@acm-costconsulting.com	

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

l certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.					
Name of Reporting Carrier:	TOPSHAM TELEPHONE C	COMPANY			
Signature of Authorized Officer:			Date 10 9 20	13	
Printed name of Authorized Officer:	Donald A. Ceresoli, Jr.				
Title or position of Authorized Officer:	President				
Telephone number of Authorized Officer:	315-324-5911				
Study Area Code of Reporting Carrier:	140068	Filing Due Date for this form:	10/15/2013		
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code. 18 U.S.C. § 1001.					

# Service Quality Standards & Consumer Protection Rules Compliance FCC Form 481, Line 510

The company complies with applicable service quality standards and consumer protections, including, without limitation: (1) compiling monthly trouble report data and submitting the data on a quarterly basis to the Vermont Public Service Board ("VTPSB"); (2) reporting major service interruptions to the VTPSB in a manner consistent with its orders and rules; (3) maintaining local service rate schedules on file, giving notice of changes to such rate schedules to the VTPSB upon request, and making rate and service information available for public inspection at the company's offices; (4) clearly listing all charges and credits on customers' bills; (5) providing full and prompt investigation of, and response to, customer complaints in accordance with dispute resolution procedures established by the VTPSB; (6) providing access to enhanced 911 emergency report centers; (7) participating in a statewide system to assist the hearing impaired and providing service discounts for the deaf, hard of hearing, blind and visually impaired; (8) complying with federal CPNI rules and other applicable consumer privacy protection requirements, including training of employees that have access to CPNI on the rules and procedures for protecting account information and authenticating callers; and (9) implementing procedures that are consistent with the FTC's guidance on measures to detect/prevent identity theft (Red Flag).

**Topsham Telephone Company, Inc.** 

Functionality in Emergency Situations FCC Form 481, Line 610

The company has battery and generator backup facilities to ensure a reasonable amount of back-up power exists to provide functionality without an external power source during emergency conditions.

There is route diversity within the exchange so that traffic can be rerouted around damaged facilities. The company is working towards a diverse route to the Bell Operating Company meet point in order to reroute traffic outside of its exchange area in case outages occur.

The company works with long distance carriers to manage traffic spikes resulting from emergency situations.

Page 1 of 4

**Topsham Telephone Company, Inc.** 

Lifeline Service FCC Form 481, Line 1200

The company's website, www.tops-tele.com, describes their local rates on their "Phone Info and Charges" page. They also have an "About Lifeline" page on their website (see page 2) to notify customers with financial needs about the Vermont Lifeline program, and a more detailed page "Lifeline Guidelines" (see page 3) that describes the program in more detail.

Their "About Lifeline" page also contains a link to the state of Vermont's Public Service Department website's Lifeline section: (see page 4)

http://dcf.vermont.gov/esd/phone\_assistance

The company's discounted rates are described below:

Company Name: Topsham Telephone Company

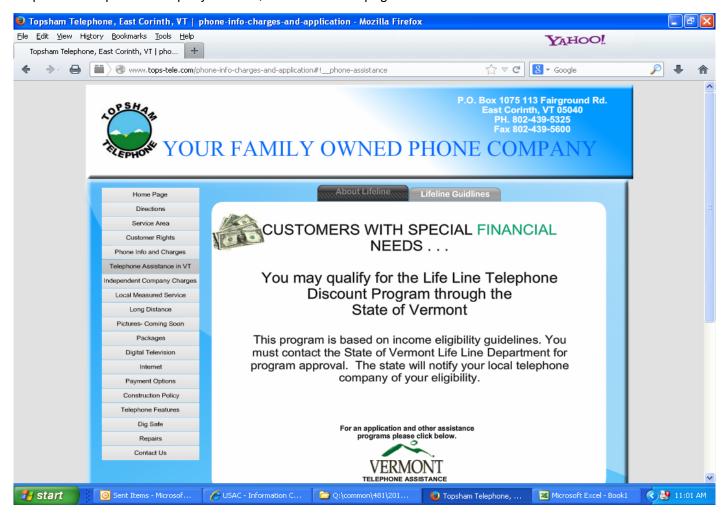
Calendar Year: 2012

### **Lifeline Services Offered by Telephone Company**

		Total		
	Non- Discounted	Minutes	Description of Additional	Lifeline
Service Name	Rate	Provided	Toll Charges (if any)	Rate
COLVICE HAME	rato	flat rate	ron onarges (n any)	rato
Local Residential Service	\$14.00	local	not included	\$7.00

Any bundled service that includes local telephone service is also made available to lifeline customers. The associated price would include the same lifeline discount(s) identified above.

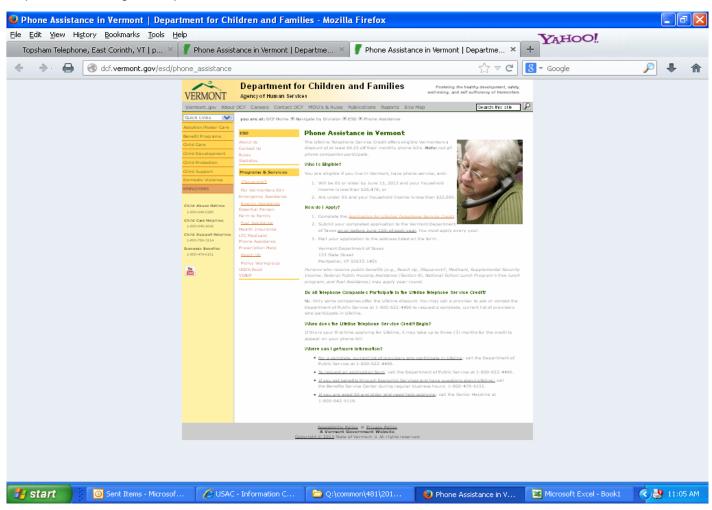
### Topsham Telephone Company website, "About Lifeline" page



Topsham Telephone Company website, "Lifeline Guidelines"



### State of Vermont Lifeline webpage: http://dcf.vermont.gov/esd/phone\_assistance



According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is o572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

g and the state of				
	This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.			
	BORROWER NAME			
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	TOPSNAM Telephone Company, Inc.			
Difference of the second of the	(Prepared with Audited Data)			
	PERIOD ENDING	BORROWER DESIGNATION		
For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.	December, 2012	VT0502		
		V10302		

#### CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

### DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII

(Check one of the following)

X	All of the obligations under the RUS loan documents
	have been fulfilled in all material respects.

There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report

donald	ceresolijr
--------	------------

9/23/2013

DATE

		PART	A. BALANCE SHEET		
ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIO
CURRENT ASSETS			CURRENT LIABILITIES	PRIOR TEAR	END OF PERIC
Cash and Equivalents	122,585	98,826	25. Accounts Payable	123,133	74,90
2. Cash-RUS Construction Fund	10,458		26. Notes Payable		7473
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits	10,933	13,00
b. Other Accounts Receivable	1,245,829		29. Current Mat. L/T Debt	287,295	
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.	207,293	280,3
4. Non-Affiliates:			31. Current MatCapital Leases		
a. Telecom, Accounts Receivable	118,262	138,001	32. Income Taxes Accrued	49,000	16.00
b. Other Accounts Receivable	180,254	143,399	33. Other Taxes Accrued	49,000	16,88
c. Notes Receivable			34. Other Current Liabilities	27 667	
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)	37,667	66,65
6. Material-Regulated	125,006	125.393	LONG-TERM DEBT	508,028	451,86
7. Material-Nonregulated	57,985		36. Funded Debt-RUS Notes	2,246,238	1,885,29
8. Prepayments	19,234	28,158	37. Funded Debt-RTB Notes	829,240	
9. Other Current Assets			38. Funded Debt-FFB Notes	823,240	911,89
10. Total Current Assets (1 Thru 9)	1,879,613	544,321	39. Funded Debt-Other		
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a, Rural Development			42. Reacquired Debt		
b. Nonrural Development	623,449	505 000	43. Obligations Under Capital Lease		
12. Other Investments		USG BERGERBERGER	44. Adv. From Affiliated Companies	<del>                                     </del>	
a. Rural Development					
b. Nonrural Development			45. Other Long-Term Debt	2 075 175	
13. Nonregulated Investments	20,000		46. Total Long-Term Debt (36 thru 45) OTHER LIAB. & DEF. CREDITS	3,075,478	2,797,19
14. Other Noncurrent Assets	167,411			606 716	
5. Deferred Charges	226,138		47. Other Long-Term Liabilities	686,716	355,135
Jurisdictional Differences	220,138		48. Other Deferred Credits	763,219	1,022,24
7. Total Noncurrent Assets (11 thru 16)	1,036,998		49. Other Jurisdictional Differences	+	
PLANT, PROPERTY, AND EQUIPMENT	1,030,930		50. Total Other Liabilities and Deferred Credits (47 thru 49)	1,449,935	1,377,381
8. Telecom, Plant-in-Service	8,163,518	10000000000000000000000000000000000000	EQUITY		
9. Property Held for Future Use	8,163,318		51. Cap. Stock Outstand. & Subscribed	190,000	190,000
Plant Under Construction	(435)		52. Additional Paid-in-Capital		97,220
Plant Adj., Nonop. Plant & Goodwill	(435)		33. Treasury Stock		
Less Accumulated Depreciation	2.740.046		4. Membership and Cap. Certificates		
	3,742,216	4,132,825 5			
3. Net Plant (18 thru 21 less 22)	4,420,867		6. Patronage Capital Credits		
4. TOTAL ASSETS (10+17+23)		5	7. Retained Earnings or Margins	2,114,037	2,151,510
			8. Total Equity (51 thru 57)	2,304,037	2,438,730
			9. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		
	7,337,478	7,065,170		7,337,478	7,065,170

### **USDA-RUS**

## OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

VT0502

PERIOD ENDING

December, 2012

INSTRUCTIONS- See RUS Bulletin 1744-2

### PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

ITEM	PRIOR YEAR	THIS YEAR
Local Network Services Revenues	412,252	384,348
2. Network Access Services Revenues	2,233,698	2,068,913
3. Long Distance Network Services Revenues		
Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues	15,305	10,451
6. Uncollectible Revenues	1,350	3,417
7. Net Operating Revenues (1 thru 5 less 6)	2,659,905	2,460,295
8. Plant Specific Operations Expense	372,421	463,333
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	260,673	188,829
10. Depreciation Expense	417,766	428,404
11. Amortization Expense		
12. Customer Operations Expense	104,801	94,218
13. Corporate Operations Expense	792,665	654,409
14. Total Operating Expenses (8 thru 13)	1,948,326	1,829,193
15. Operating Income or Margins (7 less 14)	711,579	631,102
16. Other Operating Income and Expenses		
17. State and Local Taxes	155,458	143,238
18. Federal Income Taxes	71,000	135,479
19. Other Taxes		
20. Total Operating Taxes (17+18+19)	226,458	278,717
21. Net Operating Income or Margins (15+16-20)	485,121	352,385
22. Interest on Funded Debt	167,354	154,251
23. Interest Expense - Capital Leases		
	167,354	154,251
	(24,000)	107,392
27. Nonoperating Net Income	(21,000)	
28. Extraordinary Items 29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or Margins (21+27+28+29+30-26)	293,767	305,526
32. Total Taxes Based on Income	71,000	135,479
33. Retained Earnings or Margins Beginning-of-Year	1,994,869	2,114,037
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)	174,599	109,979
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		158,074
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]	2,114,037	2,151,510
Patronage Capital Beginning-of-Year		
1. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)	0	(
14. Annual Debt Service Payments	287,295	290,295
45. Cash Ratio [(14+20-10-11) / 7]	0.6606	0.6826
6. Operating Accrual Ratio [(14+20+26) / 7]	0.8805	0.9195
47. TIER [(31+26) / 26]	2.7554	2.980
48. DSCR [(31+26+10+11) / 44]	3.0592	3.0596

### USDA-RUS

## OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

VT0502

INSTRUCTIONS - See help in the online application. PERIOD ENDED December, 2012 PART I - STATEMENT OF CASH FLOWS Beginning Cash (Cash and Equivalents plus RUS Construction Fund) 1. CASH FLOWS FROM OPERATING ACTIVITIES 2. **Net Income** 133,043 Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities 3. Add: Depreciation 305,526 4. Add: Amortization 5. Other (Explain) 428,404 Changes in Operating Assets and Liabilities 6. Decrease/(Increase) in Accounts Receivable Decrease/(Increase) in Materials and Inventory 7. 8. Decrease/(Increase) in Prepayments and Deferred Charges 1,262,945 9. Decrease/(Increase) in Other Current Assets 57,598 Increase/(Decrease) in Accounts Payable 10. (25,735)Increase/(Decrease) in Advance Billings & Payments 11. 0 Increase/(Decrease) in Other Current Liabilities 12. (48, 224)Net Cash Provided/(Used) by Operations 13. CASH FLOWS FROM FINANCING ACTIVITIES 28,984 14. Decrease/(Increase) in Notes Receivable 2,009,498 Increase/(Decrease) in Notes Payable 15. Increase/(Decrease) in Customer Deposits 16. 17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities) 0 Increase/(Decrease) in Other Liabilities & Deferred Credits 18. 2,130 Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital 19. (285, 217)20. (72,554)21. Less: Patronage Capital Credits Retired 97,220 Other (Explain) (109, 979)Accumulated other comprehensive income Net Cash Provided/(Used) by Financing Activities (227,989) 23. CASH FLOWS FROM INVESTING ACTIVITIES Net Capital Expenditures (Property, Plant & Equipment) 24. (596, 389)25. Other Long-Term Investments 26. Other Noncurrent Assets & Jurisdictional Differences (57,840)27. Other (Explain) (61,773)(1,317,169)Net Cash Provided/(Used) by Investing Activities 28. 9. Net Increase/(Decrease) in Cash 0. **Ending Cash** (1,436,782)(23, 673)

109,370